

YEAR 3

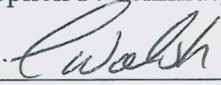
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**CHIEF OF POLICE
ELK GROVE VILLAGE**



**VILLAGE OF ELK GROVE VILLAGE
DEPARTMENT OF POLICE**

DATE: February 9, 2016
TO: Stephen F. Schmidt, Chief of Police
FROM: 
Chuck Walsh, Deputy Chief of Police
SUBJECT: Internal Affairs Summary-2015 (Chapter 52.1.5)

In accordance with department policy, Chapter 52.1.5, Internal Affairs Investigations Statistical Summary, the following information has been developed based on records from the office of the Chief of Police.

No internal investigations were conducted during 2015. Internal investigations are initiated by the Chief of Police after receiving a major complaint involving misconduct of an employee.

During 2015 Elk Grove Village Police Department supervisors documented twenty-one (21) employee performance reports. An employee performance report documents either positive or negative citizen concerns. Supervisors provide an initial investigation into allegations of wrongdoing and document their findings and recommendations. Three (3) employee performance reports were of a positive nature.

Eighteen (18) complaints were received against sworn employees during 2015. A 42% decrease in complaints occurred from 2014 to 2015. In 2013 the department received eighteen (18) complaints against employees.

Eighteen (18) employee performance reports were analyzed for statistical analysis. Six (6) complaints were received in person, three (3) complaints received by letter, and nine (9) complaints by telephone.

Of the eighteen (18) complaints reported against employees in 2015, two officers were involved in three separate complaints; one officer was involved in two separate complaints. Additional customer service training was directed toward officers with more than two complaints.

The gender of complainants was identified as seven (7) complainants female and eleven (11) complainants male.

Complaints were received during the following months; January (1), March (3), April (4), May (3), June (1), July (2), September (1), October (2), and December (1).

The administrative findings for the eighteen (18) reported complaints were as follows:

- One complaint exonerated (6 %)
- Eleven complaints unfounded (61%)
- Three complaints insufficient evidence (17%)
- Three complaints sustained (17%)

An analysis of the eighteen (18) complaints, show that eleven (11) of the complaints were based on customer service issues such as report of rudeness, lack of empathy, or poor service. Eight (8) of the complaints occurred during traffic stops. Three (3) complaints alleged racial profiling concerns. The Elk Grove Village Traffic Stop Program did not identify any racial profiling issues with traffic stop activity.

During 2015 the Elk Grove Village Police responded to 14,707 service calls and initiated 18,105 traffic stops. The numbers of complaints received (18) are low considering the total number of police contacts initiated in 2015.

I have not detected any patterns of behavior or trends that need to be addressed at this time. The low number of citizen complaints reflects positively on the department and the professionalism and ethical behavior displayed by its members.